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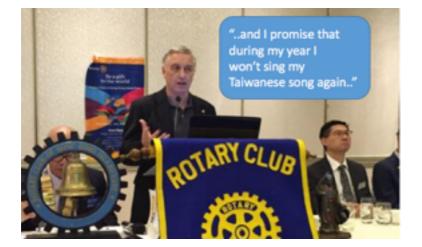
30 Nov 2016



President's Message - AGM AGAIN?

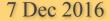
My goodness is that the time? It doesn't seem like yesterday that I was frantically trying to prepare myself for the AGM. It was all new to me. There I was trying to put forward my suggestion for the Directors for my year. I was nervous too - what do I say for my speech? Anyway, it all went well enough, except I remember some comments about getting new blood on board, which was not without trying but it's

difficult because you can't force people to get involved if they are not ready. But I do understand the importance of installing the next generation for the club to keep it moving forward, so hopefully we can encourage some busy younger members to get involved. I know PE Stacy has been frantically calling around to put her team together, with help from PP George and other usual suspects. Anyway, I'm looking forward to a healthy open session to day. Apart from that - can I please urge members to try and join us for the carol singing session on Dec 10th, to entertain the elderly. Thank you!





COMING SPEAKERS



Jane Lau, CE, UNICEF Hong Kong



LAST WEEK'S REDBOX COLLECTION \$1,000

THE ROTARY CLUB OF HONG KONG ISLAND EAST 香港東區扶輪社週報 Club 16340 District 3450 Chartered on 06 April, 1954 by Charter President PDG (Uncle) John Yuen

Spotlight On - Hospital Advisor



Shalini Mahtani (MBE) is of her family's Fourth Generation to be born and raised in Hong Kong. In 2002 she has decided to leave the world of accounting and banking and start her first NGO in service of Hong Kong. In 2009 she met with her personal tragedy, her threeyear-old son Zubin died and his death was caused by negligence. She went from having a great life where she loved her career, her family was happy to being completely broken. When people say the passage of time makes thing easier, she said in many ways it makes it harder. In 2014 she attended an executive leadership course at Harvard University. She was particularly impressed by a professor's presentation that spoke about leadership in healthcare, direct link between leadership in the hospital and the outcome of patient. When you have good leadership in a hospital and the management is concerned about the quality of care and safety of patient, it results in fewer unnecessary death and negative outcome. She was shocked

that actually patients us we are not given any outcome information from the hospital. Even in situations where there is no data available it is still possible to get information from the patients themselves. Patient experience in a hospital can tell us quality of care in that hospital. She realized she could create a database of hospital performance by surveying patients about their experiences and outcomes. She would like to help patients make better informed decision.

Together with Harvard and validated by 1 Professor at HKU, they develop a patient experience survey. The goal of the website aims to empower patients with information and to celebrate those hospitals that put patient care at the centre of their service. HospitalAdvisor.org.hk was launched in May which brings independent and credible information. Until now received 797 responses on the platform. Urged us to have a look at the platform, very transparent information on 42 public hospitals, 11 private hospitals, quality of care score for each hospital. She was surprised while the outcomes data for public hospitals are published, the names of the hospitals are not given. Private hospitals are not required to publish their outcomes at all. As a patient, how do we know which hospital is better. The project is funded personally by Shalini and her husband.

About the speaker

Shalini is the Founder of HospitalAdvisor, a social enterprise founded to empower patient with information and celebrate those hospitals that put patient care at the centre of their service delivery. Shalini is the Founder of The Zubin Foundation, set up to honour the life of her son Zubin, after he died suddenly at the age of 3. The focus of The Zubin Foundation is on critical issues that receive little attention in Hong Kong. The Foundation works on patient safety and quality of care in hospitals, racial integration and special education needs of non-Chinese speakers. Shalini is Founder

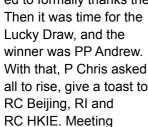
and previous CEO of Community Business. Community Business is a unique NGO that works in Corporate Social Responsibility (CSR) and Diversity & Inclusion. Shalini has been instrumental in advocating for companies involvement in their local communities and bringing diversity to corporates in Asia. She has advised many companies and written research. She has successfully lobbied the Hong Kong Stock Exchange to require listed companies to report on diversity on their boards. Amongst her many accolades, Shalini received the Excellence Award from the Indian Association of Hong Kong in 2014, the American Chamber of Commerce, Master of Charity, Arts and Culture Award in 2011. She was honored by the World Economic Forum as a Young Global Leader in 2009. In 2008, Shalini was awarded an MBE from Her Majesty, Queen Elizabeth II for services to corporate social responsibility in Hong Kong. In 2005, She was awarded the "Chief Executives Commendation for Community Service" by the Hong Kong SAR Government. Shalini is from Hong Kong where she lives with her fami-



Last Week's Proceedings, Nov 23rd 2016

President Chris rang the bell at 1pm, and began by welcoming our guest speaker this week, Shalini Mahtani (MBE). We also welcomed a quest from Rotary Club of Beijing, Ruby Chang, and P Chris asked her to say a few words about her club. What a pleasant surprise. Another pleasant surprise was that P Chris had arranged for Uncle John to be able to tune in to the meeting via Skype from his hospital room. After technical problems and some back and forth, we got there briefly via phone for about 1 minute. It was like connecting with the first astronauts on the moon and members cried out "There he is, there he is". But we did it! We had no birthdays to celebrate, so P Chris got on with the announcements, before asking secretary's assistant Meipo to read out the Red Box takings of \$1,000. So, not much more to announce, however, an interesting sidenote emerged before our guest speaker got underway, as P Chris as introducing her. PP Rudy enquired as to who her father was, and it turns out he is an ex member of our club. Ramesh Mahtani, who was President 1978/79. What a small world, and members were quick to suggest it was fate for Shalini, and that she should be joining our club. After this little excursion was put to one side, our speaker got on with the show and it was a fascinating insight into a new venture borne out of personal tragedy. Much conversation and questions followed after the talk, and PP Henry was invited to formally thanks the speaker.









Out & About

DG Eric - On air

Busy busy DG Eric is here there and everywhere these days - including on the radio was invited to share his songs on Commercial Radio on Thursday Nov 24th. Of course naturally he also took the time to say a few words about Rotary.



ANNOUNCEMENTS

These are the following announcements for our club:

- 1. The 2nd Happy Lunch has been postponed for the 2nd time! The new date is this Thursday, December 8th. If you would like to attend, please advise PIC John Poon.
- Heep Hong Society has invited our members to attained their Shanghai Fraternity Association Yau Lai Centre Naming Ceremony on 3 Dec 2016 (Saturday). 12:00 – 1:30pm. P Chris, Uncle John, PP Andrew, IPP William & spouse Fanny will attend
- 3. We are looking for volunteers to do carol singing for the Love & Care for the Sick organization elderly folks on December 10that 2pm. Please let Service Director Leo or P Chris know if you can be available.
- 4. The next Adopt An Elderly care visit will be on December 18th, and will involve the same teams visiting the same elderlies. If you are interested to join please advise Service Director Leo.
- 5. The HKIE Got Talent Show will be on December 30th evening. Please brush up your singing, music playing, dancing and any other talents.

District Announcements:

- The All Star Academy has organized a series of Leadership Workshops for all Rotarians, in the area of Innovation, Leadership, Project Management, Coaching and Team Building. All Workshops geared towards the theme of Membership Development & Retention, for Rotary, Personal and Work use. The workshops will take place between November 2016 and April 2017. If you want more details, see the recent email from P Chris or ask him.
- The The District Membership team is pleased to announce that there will be a get-together with members of JCIHK (Junior Chamber International Hong Kong). We sincerely encourage District Leaders, Club Presidents, Club Membership Chairs, and fellow Rotarians to attend. Thursday, 15 December 2016, 6pm 8pm, Venue: Prost by King Ludwig, 3/F, Miramar Shopping Centre, 132 Nathan Road, Tsim Sha Tsui. 6pm 8pm, \$150 for Happy Hour 8pm 10pm, \$200 for Dinner. Enrollment deadline: 9 December 2016

THE LAST LAUGH

MAKING AMERICA LAUGH AGAIN...

What does Donald Trump say when he can't find his Viagra? "The erection is rigged!"

How is Donald Trump going to shut down the Department of Education? By renaming it Trump University.

If minorities have the race card and women have the gender card, what do rednecks have? The Trump Card

What does Melania see in Donald Trump? "Ten billion dollars and high cholesterol!"

What is Donald Trump "really" trying to do? Make America Hate Again.

Club postal address Meeting Venue Meeting Schedules Website Facebook

- : P.O.Box 47064, Morrison Hill Post Office, Hong Kong : Regal HK Hotel, Causeway Bay, Hong Kong : Every Wednesday at 12:30 pm : http://hkie.rotary3450.org/
- : https://www.facebook.com/RotaryClubHKIslandEast

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PP COUNCIL REP. George Leung

EX-OFFICIO William Wong

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